


IMPORTANT SAFETY RECALL NOTICE

Dear Trek Customer,

Our records indicate that you purchased a Trek Allant+ 7 e-bike model equipped with Tektro brakes. This letter is to notify you that Trek is recalling all Allant+ 7 e-bike models with Tektro brakes, because the brake hose manufactured by Tektro can get damaged if it interferes with the headlight or headlight mounting bracket. If the brake hose is cut, it could result in loss of rear brake hose function. If this happens while you are riding, you could lose control of the bicycle and fall.

Your safety is very important to us. This letter contains important information about what to do next if you think you may have purchased an affected bicycle.

AFFECTED MODELS

Model	
<p>Allant+ 7 Allant+ 7 Lowstep Allant+ 7S Allant+ 7 S Stagger</p>	 <p>(All colorways are affected) *E-bikes with Tektro brakes only</p>

If you are unsure whether your bicycle is affected by this recall, please contact your local Trek retailer. If your bicycle has the following *multi-pivot* headlight bracket, it is **not** affected by this recall.

Mobie Bracket (Old)



Multi-Pivot Bracket (New)



DO NOT RIDE THE BICYCLE

If the brake hose is cut from interference with the headlight or headlight mounting bracket, it could result in loss of rear brake hose function, and the rider could be involved in a serious accident. Do not ride an affected bicycle until it has been brought to a Trek retailer for inspection and repair. Please contact your local Trek retailer to schedule a service appointment for inspection and/or repair as needed.

WHAT TREK WILL DO FOR OWNERS OF AFFECTED BICYCLES

If you own an affected bicycle, Trek will provide you—through an authorized Trek retailer—a replacement headlight mounting bracket and rear brake hose, if warranted, at no cost to you.

In addition, when you bring your bicycle to a Trek retailer for inspection, Trek will give you a \$10 USD / \$13 CAD in-store credit that can be used toward any Trek or Bontrager merchandise. The credit is good through December 31, 2023 and has no cash value.

THANK YOU FOR BUYING A TREK BICYCLE

We sincerely apologize for any inconvenience this problem may cause you.

This letter was prepared in cooperation with the U.S. Consumer Product Safety Commission (CPSC). Trek may share your name and contact information with the CPSC so they can track the progress of this safety recall unless you notify us in writing within 10 days that you do not consent to our sharing this information with them. If you have questions about the information in this letter, please contact your local Trek retailer or contact Trek Customer Care at 1-800-373-4594 Monday through Friday from 8 a.m. to 6 p.m. CT or online at www.trekbikes.com.