



Trek is committed to making the warranty process easier for our dealers. **We now handle the warranty process for most brands and products purchased on B2B & B2C.** We will honor the warranty for those brands if the product is within the warranty period and we have the proper part to resolve the claim. If Trek cannot supply the correct part, we will provide a credit or refer you to the supplier for a resolution. You can find supplier contact info and policy information below.

Brands *not* warrantied by Trek

Avid (SRAM)

Contact SRAM for warranty assistance.
Phone: 800.346.2928
Dealer portal: <https://www.sram.com/en/company/campaigns/dealers>
Warranty information: <https://www.sram.com/en/service/warranty>

Bosch Ebike System

Contact Bosch for warranty assistance.
Phone: 844.723.2453
Contact form: <https://www.bosch-ebike.com/us/service/contact>

Burley

Contact Burley for warranty assistance.
Phone: 800.311.5294
Email: burley@burley.com
Warranty information: <https://www.burley.com/support/warranty/>
Warranty form: <https://www.burley.com/warranty-claim/>

Campagnolo

Contact Campagnolo for warranty assistance.
Phone: 760.931.0106
Email: service@campagnolona.com
Warranty information: <https://www.campagnolo.com/US/en/Support/support#faq>

CycleOps (Saris)

Contact Saris for warranty assistance.
Phone: 800.783.7257
Email: support@saris.com
Warranty information: <https://www.saris.com/support/warranty>

Fazua

Contact Fazua for warranty assistance.
Phone: 800.346.0211
Email: dealer-na@fazua.com

FOX (suspension)

Contact FOX for warranty assistance.
Phone: 800.369.7469
Email: serviceNV@ridefox.com
Warranty information: https://www.ridefox.com/fox_tech_center/owners_manuals/07/eng/warranty_information.htm

Lazer

Contact Lazer for warranty assistance.
Phone: 800.860.7106
Email: help@lazersport.us

Maxxis

Contact Maxxis for warranty assistance.
Phone: 800.462.9947
Warranty information: <https://www.maxxis.com/us/warranty/bicycle-warranty/>

Brands *not* warrantied by Trek

Park Tool	Contact Park Tool for warranty assistance. Phone: 651.777.6868 Warranty form: https://www.parktool.com/form/warranty
PEARL iZUMi	Phone: 800.328.8488 Email: info@pearlizumi.com Warranty form: https://www.pearlizumi.com/pages/limited-lifetime-warranty
Quarq (SRAM)	Contact SRAM for warranty assistance. Phone: 800.346.2928 Dealer portal: https://www.sram.com/en/company/campaigns/dealers Warranty information: https://www.sram.com/en/quarq/campaigns/quarq-support
RockShox (SRAM)	Contact SRAM for warranty assistance. Phone: 800.346.2928 Dealer portal: https://www.sram.com/en/company/campaigns/dealers Warranty information: https://www.sram.com/en/service/warranty
Saris	Contact Saris for warranty assistance. Phone: 800.783.7257 Email: support@saris.com Warranty information: https://www.saris.com/support/warranty
Shimano	Contact Shimano for warranty assistance. Phone: 800.423.2420 Warranty information: https://bike.shimano.com/en-US/information/warranty.html
Speedplay (Wahoo)	Contact Wahoo for warranty assistance Phone: 877.978.1112 Warranty information: https://www.wahoofitness.com/returns-and-warranty
SR Suntour	Contact SR Suntour for warranty assistance. Phone: 360.737.6450 Email: service@srsuntour.com Warranty information: https://www.srsuntour.com/service/#c2718
SRAM	Contact SRAM for warranty assistance. Phone: 800.346.2928 Dealer portal: https://www.sram.com/en/company/campaigns/dealers Warranty information: https://www.sram.com/en/service/warranty
Thule	Contact Thule for warranty assistance. Warranty form: https://help.thule.com/s/contactsupport?language=en_US&tabset-d272f=2 Warranty information: https://www.thule.com/en-us/about-thule/warranty
TIME pedals (SRAM)	Contact SRAM for warranty assistance. Phone: 800.346.2928 Dealer portal: https://www.sram.com/en/company/campaigns/dealers Warranty information: https://www.sram.com/en/service/warranty
Truvativ (SRAM)	Contact SRAM for warranty assistance. Phone: 800.346.2928 Dealer portal: https://www.sram.com/en/company/campaigns/dealers Warranty information: https://www.sram.com/en/service/warranty
Wahoo	Contact Wahoo for warranty assistance Phone: 877.978.1112 Warranty information: https://www.wahoofitness.com/returns-and-warranty

Brands warrantied by Trek

Submit claims for the following brands' products purchased on B2B & B2C directly to Trek. Contact & warranty information for each brand found below.

100%	Phone: 619.876.4202 Email: customerservice@ride100percent.com Warranty information: https://www.100percent.com/pages/warranty-policy
ABUS	Phone: 312.640.1111 Email: customerservice@abus.com Contact form: https://www.abus.com/us/About-ABUS/Contact
Accu-Gage	Phone: 815.534.5578 Email: info@ghmeiser.com Contact form: https://www.accu-gagecycling.com/pages/warranty
Alex Global Technology	Contact form: https://alexrim.com/contact-us-americas/ Warranty information: https://alexrim.com/owners-manual/
Amp Human	Email: help@amp-hp.com
Apidura	Email: support@apidura.com Warranty information: https://www.apidura.com/warranty/
Atran Velo	Email: info@atranvelo.com Contact form: https://atranvelo.com/contact/
BarMitts	Phone: 775.622.8048 Email: BarMittsInc@gmail.com Warranty information: https://barmitts.com/pages/returns
BiKASE	Phone: 262.241.1115 Email: info@bikase.com Warranty information: https://bikase.com/about-bikase/
Boeshield T-9	Phone: 616.355.6615 Contact form: https://boeshield.com/contact-us-2/
Bonk Breaker Nutrition	Phone: 310.315.4129 Email: info@bonkbreaker.com Contact form: https://bonkbreaker.com/pages/contact-us
Brooks England	Phone: 877.395.8088 Email: warranty@highwaytwo.com Warranty information: https://www.brooksengland.com/en_us/warranty
Buddy Pegs	Phone: 479.268.4030 Email: Support@buddypegs.com
CamelBak	Phone: 877.271.1220 Email: warranty@camelbak.com Warranty information: https://www.camelbak.com/customer-service/warranty/warranty.html
Cane Creek	Phone: 800.234.2725 Warranty information: https://canecreek.com/warranty-information/
CeramicSpeed	Phone: 303.819.8237 Warranty information: https://www.ceramicspeed.com/en/cycling/support/warranty-program

Brands warrantied by Trek

Challenge	Email: info@challenge tires.us Contact form: https://us.challenge tires.com/contact Warranty information: https://www.challenge tires.com/warranty-instructions
Chamois Butt'r	Phone: 888.411.0287 Email: info@pacelineproducts.com
Cheng Shin (CST)	Phone: 770.962.7705 Contact form: https://www.csttires.com/us/about-cst/contact-page/ Warranty information: https://www.csttires.com/us/about-cst/warranty/
Continental	Phone: 877.395.8088 Email: warranty@highwaytwo.com
Crankbrothers	Phone: 949.464.9916 Email: info@crankbrothers.com Warranty form: https://crankbrothers.zendesk.com/hc/en-us/requests/new?ticket_form_id=114093968634
CushCore	Phone: 541.241.2444 Email: info@cushcore.com Contact form: https://www.cushcore.com/contact/
DeFeet	Phone: 800.688.3067 Email: support@defeet.com Warranty information: https://defeet.com/pages/guarantee
Delta	Phone: 800.474.6615 Contact form: https://designbydelta.com/pages/contact
Donnelly/Clement	Email: info@donnellysports.com Warranty information: https://www.donnellycycling.com/pages/warranty
Dumonde Tech	Phone: 888.609.4467 Contact form: https://www.hgnr.com/contact-us
DT Swiss	Phone: 970.242.9232 Email: techusa@dtswiss.com Warranty information: https://www.dtswiss.com/en/support/warranty
Dynaplug	Phone: 530.345.8000 Warranty information: http://www.dynaplug.com/returns.html
e*thirteen	Phone: 888.298.2061 Email: support@bythehive.com Warranty information: https://support.ethirteen.com/hc/en-us/articles/204737795-e-thirteen-Warranty-Policy Warranty form: https://support.ethirteen.com/hc/en-us/articles/360038827791-Warranty-Request-Submission-Form
Effetto Mariposa	Email: info@effettomariposa.com Warranty information: https://www.effettomariposa.eu/policies/terms-of-service
Endura	Phone: 855.910.8007 Contact form: https://endurasport.zendesk.com/hc/en-us/requests/new Warranty information: https://www.endurasport.com/support/guarantee.list
Enduro Bearings	Phone: 800.678.8111 Contact form: https://www.endurobearings.com/contact/contact-us/ Warranty information: https://www.endurobearings.com/support/warranty/

Brands warrantied by Trek

Enzo's Cycling Products	Phone: 847.428.2600 Email: sales@enzoscyclingproducts.com
ESI Grips	Phone: 928.515.1162 Email: support@esigrips.com Warranty information: https://esigrips.com/frequently-asked-questions-faq/
Feedback Sports	Phone: 720.536.2369 Email: tech@feedbacksports.com Warranty information: https://www.feedbacksports.com/warranty/ Warranty form: https://support.feedbacksports.com/support/tickets/new
Finish Line	Phone: 631.666.7300 Contact form: http://www.finishlineusa.com/contact/
fizik	Phone: 877.395.8088 Email: warranty@highwaytwo.com Warranty information: https://www.fizik.com/us_en/faq
Fox Racing (apparel)	Phone: 888.369.7223 Email: customerservice@foxracing.com Warranty information: https://foxracing.zendesk.com/hc/en-us/articles/360050303594-Do-Fox-products-come-with-a-warranty-
FSA	Phone: 425.488.8653 Contact form: https://www.fullspeedahead.com/en/support/customer-services Warranty information: https://www.fullspeedahead.com/en/support/warranty-policy
Garmin	Phone: 800.800.1020 Warranty site: https://support.garmin.com/en-US/?topicTag=region_warranty
Gates Carbon Drive	Phone: 720.524.7206 Contact form: https://www.gatescarbondrive.com/contact-us Warranty form: https://www.gatescarbondrive.com/resources/warranty-submission
Genuine Innovations	Phone: 888.457.5463 Email: comments@itwgtr.com Warranty information: https://www.genuineinnovations.com/pages/warranty
G-Form	Phone: 401.250.5555 Email: customerservice@g-form.com Warranty information: https://g-form.com/warranty
Greenfield	Phone: 516.623.9230 Email: sales@greenfieldny.com
GU Energy	Phone: 800.400.1995 Email: online@guenergy.com
Halo Headband	Phone: 800.508.4256 Email: customerservice@haloheadband.com Warranty information: https://store.haloheadband.com/returns.asp
Hayes Brakes	Phone: 888.686.3472 Contact form: https://hayesbicycle.zendesk.com/hc/en-us Warranty information: https://hayesbicycle.com/pages/warranty

Brands warrantied by Trek

Honey Stinger	Phone: 866.464.6639 Email: customerservice@honeystinger.com Warranty information: https://honeystinger.com/pages/faqs#section-shipping-returns
Hyperice	Phone: 949.565.4994 Email: CustomerSupport@Hyperice.com Warranty information: https://hyperice.com/warranty-info
INFINIT Performance Nutrition	Phone: 513.791.3500 Email: customer-service@infinittenutrition.us Warranty information: https://www.infinittenutrition.us/about-infinittenutrition/infinitten-guarantee.html
Jagwire	Phone: 952.486.3600 Email: tech@jagwire.com Warranty information: https://jagwire.com/warranty
K-EDGE	Phone: 208.947.7325 Email: info@k-edge.com Warranty information: https://k-edge.com/warranty-return-online-form/
Kate's Real Food	Phone: 208.354.4790 Email: iwantsome@katesrealfood.com Warranty information: https://katesrealfood.com/return-policy/
Kenda	Phone: 614.866.9803 Contact form: https://bicycle.kendatire.com/en-us/contact-us/ Warranty information: https://bicycle.kendatire.com/en-us/tire-tech/warranty-information/
KMC Chains	Phone: 909.392.2045 Email: info@kmcchain.us Warranty information: https://www.kmcchain.us/Frequently-Asked-Questions_ep_43-1.html
Knog	Phone: 877.395.8088 Email: warranty@highwaytwo.com Warranty information: https://www.knog.com/support/returns-warranty/ Warranty form: https://www.knog.com/warranty-form/
Kool-Stop	Phone: 503.636.4673 Email: techinfo@koolstop.com
Kryptonite	Submit warranty claims directly to Trek. Phone: 800.729.5625 Warranty information: https://www.kryptonitelock.com/en/customer-service/warranty.html
KS Suspension	Phone: 949.742.1180 Email: info@kssuspension.com Warranty information: https://kssuspension.com/product-warranty-information/
Kuat	Phone: 877.822.5828 Warranty form: https://www.kuatracks.com/forms/warranty-claim/
Lezyne	Phone: 805.548.8780, option 1 Email: warranty@lezyne.com Contact form: https://ride.lezyne.com/pages/contact Warranty information: https://ride.lezyne.com/pages/warranty

Brands warrantied by Trek

Light & Motion	Phone: 831.645.1538 Email: seva@lightandmotion.com Warranty information: https://lightandmotion.com/pages/warranty-policy
Lizard Skins	Phone: 801.229.9099 Email: warranty@lizardskins.com Warranty information: Returns">https://www.lizardskins.com/Warranty>Returns
Loctite	Phone: 800.624.7767 Contact form: https://www.loctiteproducts.com/en/meta/meta-nav/contact.html Warranty information: https://www.loctiteproducts.com/en/meta/footer-nav/limited-warranty.html
LOOK (pedals)	Phone: 941.896.2080 Email: warranty.usa@lookcycle.com Warranty information: https://www.lookcycle.com/us-en/support/warranty-policy
Mirrycle	Phone: 303.442.3212 Email: info@mirrycle.com Contact form: https://www.mirrycle.com/contact/
Mucky Nutz	Email: sales@muckynutz.com Warranty information: https://muckynutz.com/terms
Nantucket Bike Basket Co.	Phone: 800.337.9280 Email: info@nantucketbikebaskets.com Warranty information: https://www.nantucketbikebaskets.com/warranty/
Nite Ize	Phone: 303.449.2576 Email: info@niteize.com Warranty form: https://www.niteize.com/page/Worry-Free-Guarantee.asp
Nuun	Phone: 855.426.6886 Email: info@nuunlife.com Warranty information: https://nuunlife.com/pages/nuun-company-satisfaction
ODI Grips	Phone: 951.786.4755 Email: info@odigrips.com Warranty information: https://www.odigrips.com/pages/customer-service
Orange Seal	Phone: 877.660.7728 Email: info@orangesealcycling.com
ORTLIEB	Phone: 800.649.1763 Email: customerservice@ortliebusa.com Warranty information: https://www.ortlieb.com/en_us/service/warranty
Osprey	Phone: 866.284.7830 Email: customer.service@osprey.com Warranty information: https://www.osprey.com/us/en/customer-support/all-mighty-guarantee Warranty form: https://www.osprey.com/us/en/customer-support/return-authorization
OTTOLOCK	Phone: 800.426.5474 Email: support@ottodesignworks.com Warranty information: https://ottodesignworks.com/return-delivery-policy
Oury Grips	Phone: 801.229.9099 Email: warranty@lizardskins.com Warranty information: https://ride.lezyne.com/pages/warranty

Brands warrantied by Trek

Pedro's	Phone: 978.657.7101 Email: warranty@pedros.com Warranty information: https://pedros.com/about-us/warranty/
Pioneer Electronics	Phone: 800.421.1624 Email: cycle-sports@pioneer-usa.com
Pinhead Locks	Phone: 888.880.9080 Email: sales@pinheadlocks.com Warranty information: https://pinheadlocks.com/store/en/content/10-warranty-information
Pirelli	Phone: 800.747.3554 (option #2) Email: consumer.affairs@pirelli.com https://pirelli-prod.s3.amazonaws.com/ecom-velo-drupal-prd/ecom-velo-drupal-prd/pdf/Velo%20warranty%20US%20final%20March%202021.docx.pdf
Polar Bottle	Phone: 303.440.0358 Email: info@polarbottles.com Warranty information: https://polarbottle.com/pages/warranty
Portland Design Works	Phone: 503.234.7257 Email: info@ridepdw.com Warranty information: https://ridepdw.com/pages/warranty-repair-returns
Praxis	Phone: 831.423.7464 Contact form: https://praxiscycles.com/contact/ Warranty information: https://praxiscycles.com/warranty/
ProBar	Phone: 800.921.2294 Email: info@theprobar.com
ProGold	Phone: 800.795.9222 Contact form: https://progoldmfr.com/contact/
PROMAX	Phone: 833.364.9837 Warranty information: https://www.promaxcomponents.com/warranty-information/
Quad Lock	Email: support@quadlockcase.com Contact form: https://support.quadlockcase.com/hc/en-us/requests/new Warranty information: https://www.quadlockcase.com/pages/return-policy
Race Face	Phone: 604.527.9996 Email: service@raceface.com Warranty information: https://www.raceface.com/pages/warranty-information
RideWrap	Phone: 831.440.7337 Email: protect@ridewrap.ca
RockyMounts	Phone: 303.402.0190 Email: ride@rockymounts.com Warranty information: https://rockymounts.com/warranty-information/
RST	Phone: 661.360.9946 Email: rst@rst.com.tw Contact form: https://rstsuspension.com/en/company/contact
RydeSafe	Email: design@rydesafe.com

Brands warrantied by Trek

SaltStick	Phone: 424.235.5342 Email: service@saltstick.com Contact form: http://saltstick.com/contact-form/ Warranty information: https://saltstick.com/pages/warranty-details Warranty form: http://saltstick.com/warranty-details/#returnform
Santini	Email: shoponline@santinicycling.com Contact form: https://www.santinicycling.com/us/contact-us Warranty information: https://www.santinicycling.com/en/content/return-warranty-101
Schwalbe	Phone: 250.598.0397 Warranty information: https://www.schwalbetires.com/company/warranty_policy
Scicon Sports	Phone: 760.788.7500 Email: warranty@sciconsports.com Warranty information: https://sciconsports.com/us_en/warranty
Selle Royal	Phone: 877.395.8088 Email: warranty@highwaytwo.com Warranty information: https://www.selleroyal.com/en/30-day-comfort-guarantee
Skratch Labs	Phone: 800.735.8904 Email: sales@skratchlabs.com
SKS	Phone: 618.395.2400 Email: sales@sks-germany.com Warranty information: https://www.sks-germany.com/en/service/
Slime	Phone: 888.457.5463 Email: comments@itwgtr.com Warranty information: https://www.slime.com/uk/product-warranty.php
Sprintech	Phone: 800.279.3793 Email: info@pronetcycling.com
Stages Cycling	Phone: 800-778-7218 Warranty information: https://support.stagescycling.com/en/support/home Warranty form: https://support.stagescycling.com/en/support/tickets/new
Stan's NoTubes	Phone: 607.562.2877 Email: warranty@notubes.com Warranty information: https://www.notubes.com/warranty-info Warranty form: https://www.notubes.com/warranty-case-request
Sta Tru Wheels	Phone: 714.432.0248 Email: bill@statruwheels.com Contact form: http://statruwheels.com/Contact-Us.html
Stop Flats	Contact form: https://highcaliberline.com/contacts
SunRace	Phone: 707.259.6700 Email: info@sunraceusa.com Contact form: https://www.sunrace.com/en/contact
Sun-Ringle	Phone: 888.686.3472 Contact form: https://hayesbicycle.zendesk.com/hc/en-us Warranty information: https://hayesbicycle.com/pages/warranty

Brands warrantied by Trek

Supernova	Phone: 952.941.9391 Email: customerservice@qbp.com Warranty information: https://supernova-lights.com/en/service/faq/
Take A Look Mirrors	Email: chris@takealookactive.com Warranty information: https://takealookactive.com/warranty/
Tacx (Garmin)	Phone: 800.800.1020 Warranty site: https://support.garmin.com/en-US/?topicTag=region_warranty
Tannus	Phone: 385.227.5393 Email: sales@tannusamerica.com Warranty information: https://tannusamerica.com/pages/tannus-warranty
Tektro	Phone: 801.648.7079 Email: info@trpcycling.com Warranty information: https://tektro-usa.com/return-policy/
Third Eye Mirrors	Phone: 925.524.6428 Email: Info@3rd-eyemirrors.com Contact form: https://www.3rd-eyemirrors.com/contact.html
Tifosi Optics	Phone: 866.310.0996 Warranty information: https://www.tifosioptics.com/warranty/ Warranty form: https://www.tifosioptics.com/contact-us/
Tiger Eye Mirrors	Phone: 214.763.4474 Email: tm@teamtigereye.com
Topeak	Phone: 800.250.3068 Email: info@todson.com Warranty information: https://www.topeak.com/global/en/service/warranty-policy
TranzX	Phone: 916.249.9665 Email: info@dialeddistribution.com Contact form: https://na.tranzx.com/pages/contact Warranty information: https://na.tranzx.com/pages/warranty
TQ Group	Phone: 757.410.2122 Email: info@tqusa.com
Tri-Flow	Phone: 877.487.4356 Contact form: https://www.triflowlubricants.com/contact/
Twofish Unlimited	Phone: 510.527.5273 Email: info@twofish.biz Contact form: https://www.twofish.biz/contact
Unior	Email: support@uniorusa.com Warranty information: https://uniorusasupport.zendesk.com/hc/en-us/articles/1260803166569-Lifetime-Warranty-Torque-wrench-repair/warranty contact: 304.253.5729 (Angle Repair & Calibration Service, Inc.) Torque wrench repair/warranty shipping form
Vee Tire Co.	Phone: 404.305.9395 Email: sales@veetireco.com Contact form: https://veetireco.com/contact/ Warranty information: https://veetireco.com/warranty/
Velox	Phone: 800.250.3068 Email: info@todson.com

Brands warrantied by Trek

Vision	Phone: 425.488.8653 Contact form: https://www.visiontechusa.com/en/support/customer-services Warranty information: https://www.visiontechusa.com/en/support/warranty-policy
Vittoria	Phone: 800.223.3207 Contact form: https://www.vittoria.com/us/contact-us Warranty information: https://www.vittoria.com/us/en/warranty
VP Components	Email: sales@vp-usa.com Warranty information: http://www.vpcomponents.com/warranty/
Wald	Phone: 606.564.4078 Email: sales@waldllc.com Contact form: https://waldsports.com/get-help/
WD-40	Phone: 888.324.7596 Contact form: https://www.wd40.com/contact-us Warranty information: https://www.wd40.com/money-back-guarantee/
Wellgo	Contact form: https://en.wellgopedal.com/contact.php
Wheels Manufacturing Inc.	Phone: 303.410.7336 Email: customerservice@wheelsmfg.com Warranty information: https://wheelsmfg.com/warranty
White Lightning	Phone: 631.206.1675 Email: info@whitelightingco.com
Wolf Tooth Components	Phone: 855.965.3284 Email: sales@wolftoothcomponents.com Warranty information: https://www.wolftoothcomponents.com/pages/faq#Returns
Xpedo	Phone: 888.275.2129 Email: warranty@xpedo.com Warranty information: https://xpedo.com/warranty/ Warranty form: https://xpedo.com/warranty/
ZOOM	Phone: 714.894.1500 Email: service@hlcorp.com Website: http://bike.us.hlcorp.com/contact/



TREK

Torque Wrench Repair Form

Date:			
Location address:	Store		
	Street		
	City	State	Zip
Contact information:	Name		
	Phone	Email	

Model #:			
Serial #:			
Type of Service:	Warranty ☐ (include copy of purchase receipt) Warranty repair covers calibration within the first 90 days from purchase if found to be out of tolerance and repairs of any issues resulting from defective parts or workmanship for a period of one year		
	Non-warranty ☐ Calibration/Certification only		
	☐ Repair (description of issues below)		
Notes:			

Ship tool with this completed form to:



Angle Repair & Calibration Service, Inc.
175 Angle Drive
Beckley, WV 25801
304-253-5729