



Product Safety Recall



Dear Consumer,

Our records indicate that you purchased a model year 2024 or 2026 Trek Precaliber bicycle or aftermarket/service wheel. If you have had your wheel replaced on one of these bikes, it may also be part of this recall. This letter is to notify you that Trek is recalling a limited number of these bicycle models because the grease inside the coaster brake assembly does not adequately lubricate the internal surfaces, which can lead to faster wear and damage to the brake. If the brake does not work properly, the rider could lose control of the bicycle and fall.

Your safety is our highest priority. This letter contains important information about what to do next if you purchased an affected bicycle or aftermarket/service wheel.

AFFECTED MODELS

Model Year	2024	2026
Description (All colorways)	Trek Precaliber 16	Trek Precaliber 12 Trek Precaliber 16 Trek Precaliber 12 CB replacement/service wheel Trek Precaliber 16 CB replacement/service wheel

Not all bicycles within these models are affected.

To determine if your bicycle is included in this recall, enter your bicycle's serial number in the look-up tool at www.trekbikes.com/coasterbrake-recall-inquiry/. Your bicycle's serial number begins with WTU and is located on the bottom bracket near the crankset (located underneath the bicycle near the pedals). If you are unsure whether your bicycle is affected by this recall, please contact your local Trek retailer.

DO NOT RIDE THE BICYCLE

If the coaster brake does not work properly, the pedals may spin backward without resistance, and the rider may not be able to stop the bicycle. Do not ride an affected bicycle until it has been brought to an authorized Trek retailer for repair.

WHAT TREK WILL DO FOR OWNERS OF AFFECTED BICYCLES

If you own an affected bicycle, Trek will provide you—through an authorized retailer—a new rear wheel at no cost to you. Please contact your local authorized retailer to schedule a service appointment.

In addition, when you bring in your bicycle for inspection, Trek will give you a \$30 NZD in-store credit that can be used toward any Trek, or Bontrager merchandise. The credit is good through December 31, 2026 and has no cash value.

THANK YOU FOR YOUR PURCHASE

We sincerely apologize for any inconvenience this problem may cause you.

This letter was prepared in cooperation with the U.S. Consumer Product Safety Commission (CPSC). Trek may share your name and contact information with the CPSC so they can track the progress of this safety recall unless you notify us in writing within 10 days that you do not consent to our sharing this information with them. If you have questions about the information in this letter, please contact your local Trek retailer or contact Customer Care via ANZ_customer care@trekbikes.com or at 0800 873 569 Monday through Friday from 11 a.m. to 7 p.m. NZST. Details online at www.trekbikes.com.

