TREK

SAFETY RECALL NOTICE

Dear Trek Consumer,

The purpose of this letter is to notify you that Trek is recalling certain model year 2016 Trek and Diamant bicycles (see models below). Our records indicate you purchased one of the following models:



A limited number of these bicycles were made with a Continental driving belt that may suddenly snap while riding. If this happens, you could lose control of the bicycle, possibly resulting in a serious accident.

Your safety is very important to us. Therefore, Trek will replace the Continental belt drive system on affected bicycles, free of charge. This letter contains important information regarding what to do next if you think you may have purchased one of these bicycles.

AFFECTED MODELS

Only model year 2016 Trek Dublin Three, Trek Dublin Three Stagger, Trek Dublin Five, Trek Dublin Five Stagger, Diamant 247H, and Diamant 247G bicycles are affected.

DO NOT RIDE YOUR BICYCLE UNTIL THE BELT DRIVE SYSTEM HAS BEEN REPLACED

If the driving belt snaps while riding, you could lose balance and fall. Do not ride this bicycle until your dealer has inspected the bicycle to determine if it is affected by this recall.

WHAT TREK WILL DO FOR OWNERS OF A RECALLED BICYCLE

If you own a bicycle that is affected by this recall, Trek will provide you—through a Trek retailer—a free replacement belt drive system for your bicycle, including free installation.

In addition, when your recalled product has been repaired, Trek will give you an in-store credit of € 50 to use toward any Trek or Bontrager merchandise. The credit is good through December 31, 2019 and has no cash value. If you have any questions, please contact a Trek retailer or Trek Customer Service at 01437 2512.

THANK YOU FOR BUYING A TREK BICYCLE

We sincerely apologize for any inconvenience this problem might have caused you. We value you as a customer and want you to enjoy your Trek or Diamant bicycle. We hope that after your bicycle is repaired, you will continue to safely enjoy cycling.