



SAFETY RECALL NOTICE

Dear Trek Consumer,

Thank you for your recent purchase of a Trek 720 Disc. Our records indicate that you purchased one of the following models:



2015, 2016 Trek 720 Disc



2017 Trek 720 Disc



Bontrager Approved
TLR Disc 700C 24H
Front and Rear Wheels

A limited number of model year 2015, 2016 and 2017 Trek bicycles were made with a wheel set that exhibits a higher rate of spoke breakage. On the front wheel of the bicycle, a broken spoke could engage with the brake calliper, causing the bicycle to stop suddenly, resulting in a serious accident.

Your safety is very important to us. Therefore, Trek will replace the wheels on an affected bicycle, or an affected after-market wheel, free of charge. This letter contains important information regarding what to do next if you think you may have purchased one of these bicycles or an after-market wheel.

AFFECTED MODELS

Only model years 2015, 2016 and 2017 720 Disc bicycles and Bontrager Approved TLR Disc 700C 24H front and rear wheels are affected.

DO NOT RIDE YOUR BICYCLE UNTIL THE WHEEL HAS BEEN INSPECTED

If you break a spoke, it could engage the brake calliper and you could be involved in a serious accident. Do not ride this bicycle until your dealer has inspected the bicycle to determine if it is affected by this recall.

WHAT TREK WILL DO FOR OWNERS OF A RECALLED BICYCLE OR AFTER-MARKET WHEELS

If you own a bicycle (or wheel) that is affected by this recall, Trek will provide you – through your Trek dealer – with a free replacement of the wheel set on your bicycle, including free installation. If you have purchased an affected after-market wheel, you will receive a replacement wheel through your Trek dealer.

In addition, when your recalled product has been repaired, Trek will give you a coupon worth 120 AUD to use towards any Trek or Bontrager merchandise. The coupon is valid until 31 December 2017 and has no cash value. If you have any questions, please contact your Trek retailer.

THANK YOU FOR BUYING A TREK BICYCLE

We apologise sincerely for any inconvenience this problem may have caused you. We value you as a customer and want you to enjoy your Trek bicycle. We hope that after your Trek bicycle is repaired, you will continue to safely enjoy cycling.

This letter was prepared in cooperation with the US Consumer Product Safety Commission. If you have questions about the information in this letter please contact your Trek retailer or contact Trek directly on 02-6173-2400