

# SAFETY RECALL NOTICE

A number of the bicycle models below were made with an SR Suntour suspension fork on which the fork dropouts can break. The fork is model NRX and has IS mounts (figure 1). If this happens, the rider could lose control of the bicycle and be injured. Both standard and WSD models are affected.

2011	2012	2013
Montare Utopia	8.4 DS 8.5 DS Neko SL	8.4 DS 8.5 DS
		8.6 DS Neko SL

Your safety is very important to us. Therefore, Trek will replace the SR Suntour suspension fork on an affected bicycle with a different fork, an RST Vita, free of charge.

This letter contains important information regarding what to do next if you think you may have purchased one of these bicycles.



**Figure 1.** Suntour NRX suspension fork

### **AFFECTED MODELS**

Only specific bicycles from model years 2011, 2012, and 2013 are affected. These bicycles may have serial numbers ending in "F," "G," or "H." Your local retailer can assist you in determining if your specific fork is subject to the recall. The following pages show you how to identify the affected models.

#### DO NOT RIDE YOUR BICYCLE UNTIL THE FORK HAS BEEN REPLACED

If the fork breaks, you could be involved in a serious accident. Do not ride your bicycle until your Trek retailer has replaced the fork.

## WHAT TREK WILL DO FOR OWNERS OF A RECALLED BICYCLE

If you own a bicycle that is affected by this recall, Trek will provide you—through your Trek retailer—a free replacement fork, including free installation. If you have any questions, please contact your retailer, or call Trek at the special recall hotline: **800.373.4594** 

#### THANK YOU FOR BUYING A TREK BICYCLE

We sincerely apologize for any inconvenience this problem might have caused you. We value you as a customer and want you to enjoy your Trek bicycle. We hope that after your Trek bicycle is repaired, you will continue to safely enjoy cycling.

This letter was prepared in cooperation with the Consumer Product Safety Commission. If you have questions about the information in this letter, please contact your Trek retailer.

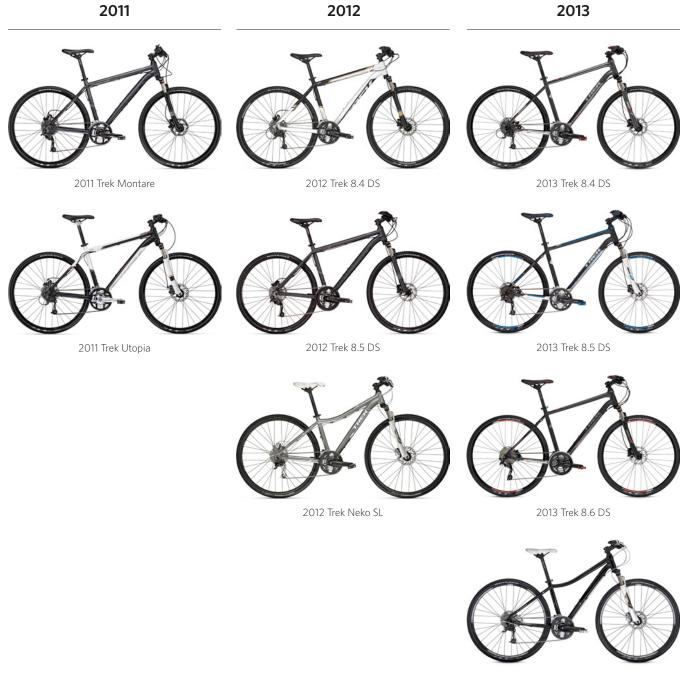


# **AFFECTED MODELS**

The model name is written on the frame, usually at one end of the top tube (figure 2).



Figure 2. Location of the model name.



2013 Trek Neko SL